



HOLIDAY/SHORT-TERM RENTAL GUESTS CODE OF CONDUCT

<p>ZIMBALI COASTAL RESORT'S MAXIM "GOOD NEIGHBOURLINESS AND CONSIDERATION FOR OTHERS"</p>

We are delighted to welcome you to the Zimbali Coastal Resort and we sincerely hope that your stay will be an enjoyable and memorable one.

The Resort, including the Fairmont Zimbali Lodge and Country Club, hosts several hundred private homeowners, their guests and many thousands of visitors during the course of every year. The Resort is managed by the Zimbali Estate Management Association (ZEMA) on behalf of the stakeholders and the rental of property is with the written approval of the Association.

In order to enhance your enjoyment of our beautiful Estate and Nature Reserve, and to ensure the preservation of the ambience and lifestyle that is the signature of Zimbali, everyone is requested to respect the environment and show consideration for the rights and privacy of others. In order for all to live together reasonably and harmoniously and without interfering with each other's enjoyment, we would like to emphasise the Resort's Code of Conduct.

We therefore appeal to everyone living in or visiting the Resort to be aware of our rules, to value them and to abide by them, thus avoiding any unpleasantness and the need to impose penalties for infringements. In this respect, we would draw your particular attention to the following:

- 1. Prior written authorization from ZEMA is required, should rental guests wish to invite additional visitors to the Estate. Please note that only 2 persons per bedroom are permitted in all homes, so as to prevent overcrowding of the Estate and its facilities.**
- 2. The Estate's speed limits are clearly marked and rental guests are requested to observe these at all times. These are generally 25 kph throughout the Residential & Hotel areas, with only Zimbali Drive being 40 kph (see map).**
- 3. The Estate's internal roads are often frequented by walkers, joggers and children as well as our natural animals. Visitors should be mindful of this during their stay and note that all of these have right of way at all times within the Estate.**
- 4. Visitors should note that only holders of a valid driver's license issued under the provisions of the Road Traffic Act shall be permitted to drive vehicles, including golf carts, within the Estate. Please also note that golf carts are limited to either 2 or 4 persons, depending on the designed seating capacity.**
- 5. Due to the ecologically sensitive nature of the Estate, visitors are advised that the feeding, harming, disturbing or destroying of any wild animals, bird life or plant life within the Estate is prohibited.**

RENTAL GUEST INITIALS: _____

In accordance with the Association's Rules, no pets are permitted on to the Estate.

7. Loud music can often create a disturbance or nuisance to neighbours & fellow residents and rental guests are therefore required to respect such privacy and keep noise within reasonable levels.
8. Guests are issued with two rental cards to facilitate entry and exit from the Estate and, for that reason, only two vehicles are permitted access. Please ensure that these cards are kept in a safe place as a replacement charge is levied in the event of their loss. Rental cards are to be returned to the Zimbali Welcome Centre prior to departure.
9. In the event that house keys were signed for at the Welcome Centre, please ensure that these are returned to the same office before your final departure.
10. Please note that fireworks are banned at all times in order to protect the Resort's animal and bird life.
11. Rental guests are advised that no organised private parties are permitted in public areas and that no commercial activity or photo shoots are permitted unless they receive prior written permission from the Association's General Manager.
12. Rental owners should be aware that the Resort's Golf course is not an extension of the residential areas & is subject to its own Code of Conduct and Rules, which can be obtained from the Country Club if required.
13. **NO TAILGATING** is permitted through any access control points (i.e. proceeding through gates or booms when opened by the vehicle in front or behind you). Only the authorised person of the access device may allow the single vehicle they are in through the access point. Disregarding any rules may lead to a penalty levy being imposed.

CODE OF CONDUCT SUMMARY TO ASSIST YOU.

- **Please** respect the rights and privacy of others at all times.
- **Please** respect the use of public areas.
- **Please** adhere to the designated speed limits at all times
- **Please** be mindful of pedestrians, children, golf carts and our wild animals
- **Please** ensure that no persons under eighteen years of age or persons without a valid driver's license are allowed to operate any vehicles/golf carts on the Estate
- **Please** care for the protected fauna and flora on the Estate
- **Please** ensure that no litter is discarded within the Resort.

The Zimbali Estate Management Association and its Board of Directors thanks you for your understanding and co-operation, and wishes you a pleasant stay in our beautiful Resort.

RENTAL GUEST INITIALS: _____



IMPORTANT ESTATE RULES & FINES

Welcome to Zimbali Coastal Resort. Before issuing you and your guests with access devices to the Estate, we would like to draw your attention to some significant Estate Rules that, if contravened, will result in punitive action by ZEMA. All Estate Rules exist for good reason.

PLEASE READ CAREFULLY and sign this page as your acknowledgement that you have read and understood the contents and that you will observe and comply with these and all other Estate Rules. Should you have any queries, kindly address them with the Welcome Centre staff member assisting you.

RULES	FINE ISSUED
<p>SPEEDING Driving beyond the following speed limits is a fineable offence.</p> <p>Estate Speed Limit: 25 KMPH With the exception of Zimbali Drive, which is 40 KMPH</p>	<p>Fines issued are pre- determined according to vehicle speed</p>
<p>NOISE DISTURBANCES Any infraction by a Rental Guest, such as loud music or any unreasonable noise which causes a disturbance to neighbouring properties and other residents, will result in an immediate fine being issued.</p>	<p>1 Offence: Verbal Warning 2nd Offence: Written Warning 3rd and subsequent offences: R2,500 fine issued and SAPS contacted</p>
<p>UNAUTHORISED / MISUSE OF ACCESS DEVICE AND TAILGATING</p> <ul style="list-style-type: none"> Each access device issued is strictly for use by that individual ONLY. Strictly NO other individual may use your disk through any access points or internal boom-gates. If found lending your device to any other person, you will be fined per use (swipe) of such device. You may <u>not</u> use your device yourself to give access to any other vehicle, other than your own, through any access point or internal boom-gate. Strictly NO TAILGATING! – Proceeding through access points or internal boom-gates when opened by the person/vehicle either in front of you or behind you is strictly forbidden and is a fineable offence. 	<p>MISUSE OF DISK (per use): R1,500</p> <p>TAILGATING (per incident): Internal Booms: R1,500 Main Entrances: R2,000</p> <p>PLEASE NOTE: CCTV cameras monitor all access points and booms</p>
<p>SECURITY ACCESS & BOOM GATES All vehicles and/or golf carts must stop at Security Access Control gates and boom gates. Should you not be in possession of an access device due to loss or damage, or should your access device cease to operate, please contact ZEMA's 24-Hour Security Control Centre on (032) 538-4200 / 076 336 3713 / 071 739 6904 for assistance.</p>	
<p>NO PETS ALLOWED Pets are strictly not permitted on the Estate at any time and contravention of this rule will result in a fine and/or immediate removal of the pet/s.</p>	<p>Fine: R5000 per pet / transgression</p>

Thank you for complying with the Rules. We wish you a memorable stay at Zimbali.

RENTAL GUEST NAME: _____

SIGNATURE: _____